**Post An Offer**

Primary Actor: Driver

Stakeholders and Interest:

* Driver: Wants fast offers with accurate information. Wants the service to satisfy the passenger’s needs and receive a reasonable amount of money.
* Passenger: Wants to get somewhere with fast reply and minimal efforts.

PreConditions: Driver’s identity must be identity by sending emails to their baylor email account.

PostConditions: Account is activated. Information is saved, accounting and information are updated.

Main Success Scenario:

1. Driver goes to the main page of the website, and sign up for an account.
2. Driver gets an email which the website sent to his/her Baylor email account.
3. Driver logs in to their account as to become a driver.
4. Driver finds the right entry for posting an offer going to a trip.
5. Driver confirms the plan, and his plans will soon appear on the shared message board.

Extensions:

1. At any time, the system fails: 1.Driver logs out of his/her account, and refresh the website. 2. Send an email immediately to the support email provided at the bottom of the website.
2. Unable to log in: 1. Use the contact information sent to your Wecha or email to finish the plans. 2. Send an email immediately to the support email provided at the bottom of the website or call the number provided.
3. Unable to pass the verification/Did not get the email: 1. Check if all the information provided is accurate. 2. Make sure the email address is correct, sometimes people misspell Baylor or forgot to add a “1” to the end of their names.
4. Message board update fails: 1. Create another plan with the same information and post it again. 2. Email the system manager/support.

**Post A Request**

Primary Actor: Passenger

Stakeholders and Interest:

Stakeholders and Interest:

Passenger: Wants accurate information and reliable driver to come on time.

Driver: Wants the service to satisfy the passenger’s needs and receive a reasonable amount of money.

PreConditions: Customer’s identity must be verified.

PostConditions: Account is activated. Payment estimation is generated. Plan is confirmed. Information is saved.

Main Success Scenario:

1. Passenger sign up for an account
2. Passenger’s identity is verified by sending an email to his/her baylor email account.
3. Passenger post a request for any of the three services provided.
4. Passenger checks the payment estimation the program generated
5. Passenger agrees/disagree to payment.
6. Passenger checks their information is accurate.
7. Passenger confirms the plan.
8. Passenger receives an confirmation email of the plan.

Extensions:

1. At any time, the system fails: 1.Passenger logs out of his/her account, and refresh the website. 2. Send an email immediately to the support email provided at the bottom of the website.
2. Unable to log in: 1. Use the contact information sent to your Wechat or email to finish the plans. 2. Send an email immediately to the support email provided at the bottom of the website or call the number provided.
3. Unable to pass the verification/Did not get the email: 1. Passenger check if all the information provided is accurate. 2. Make sure the email address is correct, sometimes people misspell Baylor or forgot to add a “1” to the end of their names.
4. Message board update fails: 1. Create another plan with the same information and post it again. 2. Email the system manager/support.

**Post A Service**

Primary Actor: Driver

Stakeholders and Interest:

Passenger: Wants accurate information and reliable driver to come on time.

Driver: Wants the service to satisfy the passenger’s needs and receive a reasonable amount of money.

PreConditions: Driver’s identity must be verified. Driver must be eligible to drive according to the traffic laws of Texas.

PostConditions: Account is activated. Payment estimation is generated. Plan is confirmed. Information is saved.

Main Success Scenario:

1. Driver sign up for an account
2. Driver fills a form to become a driver.
3. Driver’s identity is verified by sending an email to his/her Baylor email account.
4. Driver sign in the account.
5. Driver select any of the three services they want to provide.
6. Driver select his/her preference for working during hard hours or normal hours.
7. Driver checks their information is accurate.
8. Driver confirms the services.
9. Driver can start posting offers.

Extensions:

1. At any time, the system fails: 1.Driver logs out of his/her account, and refresh the website. 2. Send an email immediately to the support email provided at the bottom of the website.
2. Unable to log in: 1. Use the contact information sent to your Wechat or email to finish the plans. 2. Send an email immediately to the support email provided at the bottom of the website or call the number provided.
3. Unable to pass the verification/Did not get the email: 1. Driver check if all the information provided is accurate. 2. Make sure the email address is correct, sometimes people misspell Baylor or forgot to add a “1” to the end of their names.
4. Unable to select services: 1. Refresh the page, it is probably just stuck. 2. Log out and log in again.
5. Did not receive confirm email: 1. Take a picture or screenshot the page of the trip. 2. Wait for 30 minutes to check if you got the email eventually. 3. Cancel the plan and create a new one. 4. Contact support.

**Registration(Sign Up)**

Primary Actor: Driver & Passenger

Stakeholders and Interest:

Driver: Wants fast registration and become a user of the software.

Passenger: Wants fast registration and become a user of the software.

Administrator: Wants to be able to create, modify or delete accounts.

PreConditions: User needs to be a Baylor student.

PostConditions: User is aware of a created account. List of users sign up is updated. User has an confirmation email after sign up for an account.

Main Success Scenario:

1. User opens the software.
2. User sees that the software offers two options for the user: log in or register.
3. User click on the “Register” button.
4. User fills in a registration form provided.
5. User fill in every “required” column for personal information page.
6. User click “submit” button.
7. User receives an email of confirmation.
8. User receives an email of verification identity.

Extensions:

1. At any time, the system fails: 1.Driver logs out of his/her account, and refresh the website. 2. Send an email immediately to the support email provided at the bottom of the website.
2. Unable to register: 1.Check internet connection. 2. Refresh the page or reopen the software.
3. Unable to pass the verification/Did not get the email: 1. Check if all the information provided is accurate. 2. Make sure the email address is correct, sometimes people misspell Baylor or forgot to add a “1” to the end of their names.
4. Unable to submit: 1. Check every required to fill columns are filled. 2.Check if there is any not allowed characters included in the information you filled.
5. Cannot open the software: 1. Check if the correct and updated version of the software is downloaded. 2. Check if you download iOS version for a window.

**Log in**

Primary Actor: Driver & Passenger

Stakeholders and Interest:

Driver: Wants fast log in and post plans for the services or update personal profile.

Passenger: Wants fast log in and post request or select interested trips or update personal profile.

Administrator: Wants to be able to create, modify or delete accounts.

PreConditions: User needs to be a Baylor student.

PostConditions: User is aware of the log in time.

Main Success Scenario:

1. User opens the software.
2. User sees that the software offers two options for the user: log in or register.
3. User click on the “Log in” button.
4. User enter user name and password.
5. User can click “Remember me” to remember the name and password.
6. User navigates through the software and finds things to update.
7. User posts trips or requests.
8. User clicks “submit” for any posts or changes.
9. User logs out of the account.
10. User closes the software.

Extensions:

1. At any time, the system fails: 1.Driver logs out of his/her account, and refresh the website. 2. Send an email immediately to the support email provided at the bottom of the website.
2. Unable to log in: 1.Check internet connection. 2. Refresh the page or reopen the software.
3. Wrong User name or Password: 1. Insert your user name or password again. 2. Click “see password” to make sure what you inserted is what you expect to be. 3. Click reset password, then a email will be sent to you with a link to reset your password.
4. Unable to pass the verification/Did not get the email: 1. Check if all the information provided is accurate. 2. Make sure the email address is correct, sometimes people misspell Baylor or forgot to add a “1” to the end of their names.
5. Unable to submit: 1. Check every required to fill columns are filled. 2.Check if there is any not allowed characters included in the information you filled.
6. Cannot open the software: 1. Check if the correct and updated version of the software is downloaded. 2. Check if you download iOS version for a window.

**Browse Message Board**

Primary Actor: Driver & Passenger

Stakeholders and Interest:

Driver: Wants to find whatever he/she is trying to find or update fast and have access to everything up on the message board. Wants to search or look for specific event.

Passenger: Wa Wants to find whatever he/she is trying to find or update fast and have access to everything up on the message board. Wants to search or look for specific command. Administrator: Wants to be able to create, modify or delete events on the message borad.

PreConditions: User needs to be a Baylor student.

PostConditions: User is aware of the updated information or posts.

Main Success Scenario:

1. User opens the software.
2. User sees that the software offers two options for the user: log in or register.
3. User click on the “Log in” button.
4. User enter user name and password.
5. User can click “Remember me” to remember the name and password.
6. User navigates through the main page.
7. User finds “Message Board” and scroll down for the list.
8. User uses the search tools to find specific things he/she is looking for.
9. User closes sign up for the event by clicking it.

Extensions:

1. At any time, the system fails: 1.Driver logs out of his/her account, and refresh the website. 2. Send an email immediately to the support email provided at the bottom of the website.
2. Unable to log in: 1.Check internet connection. 2. Refresh the page or reopen the software.
3. Wrong User name or Password: 1. Insert your user name or password again. 2. Click “see password” to make sure what you inserted is what you expect to be. 3. Click reset password, then a email will be sent to you with a link to reset your password.
4. Unable to pass the verification/Did not get the email: 1. Check if all the information provided is accurate. 2. Make sure the email address is correct, sometimes people misspell Baylor or forgot to add a “1” to the end of their names.
5. Unable to submit: 1. Check every required to fill columns are filled. 2.Check if there is any not allowed characters included in the information you filled.
6. Cannot open the software: 1. Check if the correct and updated version of the software is downloaded. 2. Check if you download iOS version for a window.
7. Unable to close the software: 1. Right click the software and choose “force quit”. 2. Just leave it there. 3. Restart your computer.